



# Spektrum DX6i – Service Bulletin

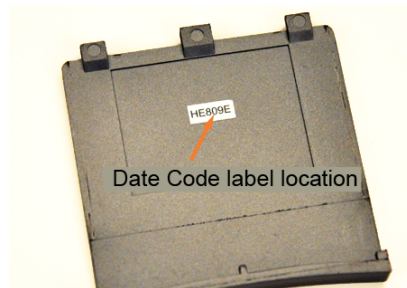
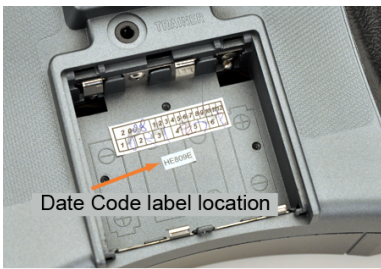
## DX6i Evaluation and Product Inspection Request

(Continental US ONLY)

This product bulletin has been provided for consumers who have DX6i radios with particular attention to those radios with date codes of 809E, 810E, 811E, 812E. Please check your radios using the evaluation process below. If you find a irregularity with your radio, please return it by completing the DX6i Product Inspection Request Form provided within this document.

### How to know if your product needs to be checked?

All consumers should check their radios. Radios with a date codes of 809E, 810E, 811E, 812E should be carefully checked.



If you have radios has date codes of 809EUS, 810EUS, 811EUS, 812EUS, your product has already been inspected and does not need to be sent in.



If your radio does not have a date code, the test is still advisable.

As always, please conduct preflight checks and range testing prior to each use of your product according to the DX6i programming guide.



# DX6i EVALUATION FORM

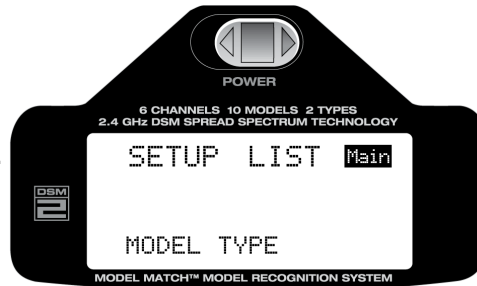
Customer Name: \_\_\_\_\_

Please use this form to access your DX6i Monitor screen and conduct the Servo Monitor Output Test. If irregularities are found, please circle them and include this document with your DX6i Product Inspection Request.

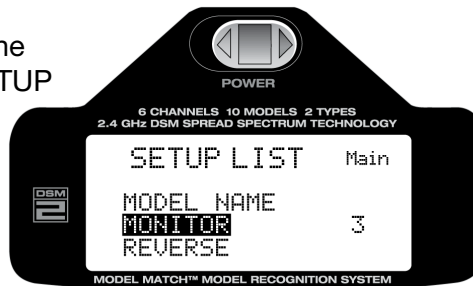
Please perform the test in an empty model number. To access a new model number please refer to you user guide.

## Accessing the Monitor

- 1) Turn on your transmitter and select the servo monitor display.

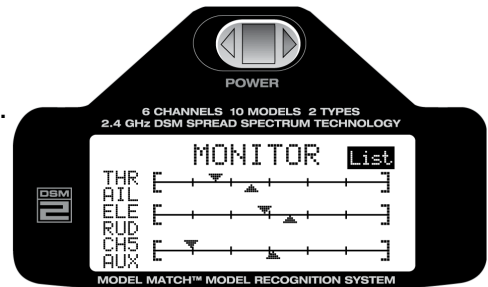


- 2) Press the ROLLER and hold while turning on the transmitter to enter the SETUP LIST. When SETUP LIST appears on screen release the roller.



- 3) Alternatively the setup list can be accessed from the main screen by pressing the roller to access the ADJUST LIST, then scrolling through the ADJUST LIST by rolling the roller to highlight SETUP LIST, then pressing the roller.

- 4) Rotate the ROLLER to the right until MONITOR is highlighted on screen. Press the roller to access the Servo monitor screen.



- 5) Smoothly move the sticks in each axis, carefully watching the commanded position on the monitor. The monitor should show smooth movement tracking with the input. If the monitor “jumps” or hesitates, please send your system in for service.

Servo Monitor Output Test	Irregularity Found	
• THR: Throttle	Yes	No
• AIL: Aileron	Yes	No
• ELE: Elevator	Yes	No
• RUD: Rudder	Yes	No

If you did not find any irregularities, your DX6i does not need to be sent in for inspection. As always, please conduct preflight checks and range testing prior to each use of your product according to the DX6i programming guide.

If you found an irregularity, please note this irregularity by circling “yes” above for the specific control function.

# DX6i Product Inspection Request

This form is used when an irregularity is found during the DX6i evaluation process.

Please call our product support team at 877-504-0233 to inform us of your test results and to request a shipping call tag. You may also e-mail us at [productsupport@horizonhobby.com](mailto:productsupport@horizonhobby.com). Please put "DX6i Product Inspection Request" subject line and include your normal mailing address.

**Important Note:** All Repairs must include this form and the DX6i Evaluation Form. All items should be packed to assure no damage is incurred during shipping.

## Your Information

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State/Province: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Daytime Phone: \_\_\_\_\_ Evening Phone: \_\_\_\_\_

Email: \_\_\_\_\_

## Return Shipping Information (if different)

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State/Province: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Daytime Phone: \_\_\_\_\_ Evening Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Shipping to and from Horizon will be standard ground shipping as arranged by Horizon.

# Terms and Conditions

Warranty repair or replacement decisions are at the sole discretion of Horizon Hobby. Collateral damage is NOT covered by manufacturer warranty. All non-warranty inspections and repairs are charged a minimum of ½ hour of labor and labor is \$30 per hour (subject to change without notice). All charges for non-warranty repair parts, labor, shipping and other fees are your responsibility. Nonpayment can result in confiscation of equipment. I understand and agree with the above terms and conditions.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Inspections and repairs will not be performed without your signature agreeing to the terms and conditions.

Return Address:

**Attention:  
Horizon Service Center  
DX6i – Product Inspection  
4105 Fieldstone Road  
Champaign, IL 61822**